

Productivity is Down in 2021 Compared to 2020



Research conducted and validated by
third-party Data Science team, in
partnership with the Prodoscore
Research Council

Published October 5, 2021

prodoscore.com/prodoscore-research-council/



 **Prodoscore**[™]
Productivity Intelligence

Prodoscore Data Set

TIMEFRAME: January 2020 - August 2021

4,801

**EMPLOYEE
RECORDS**

156

ORGANIZATIONS

32,189,658

DATA POINTS

MS 365 +
Google
Workspace

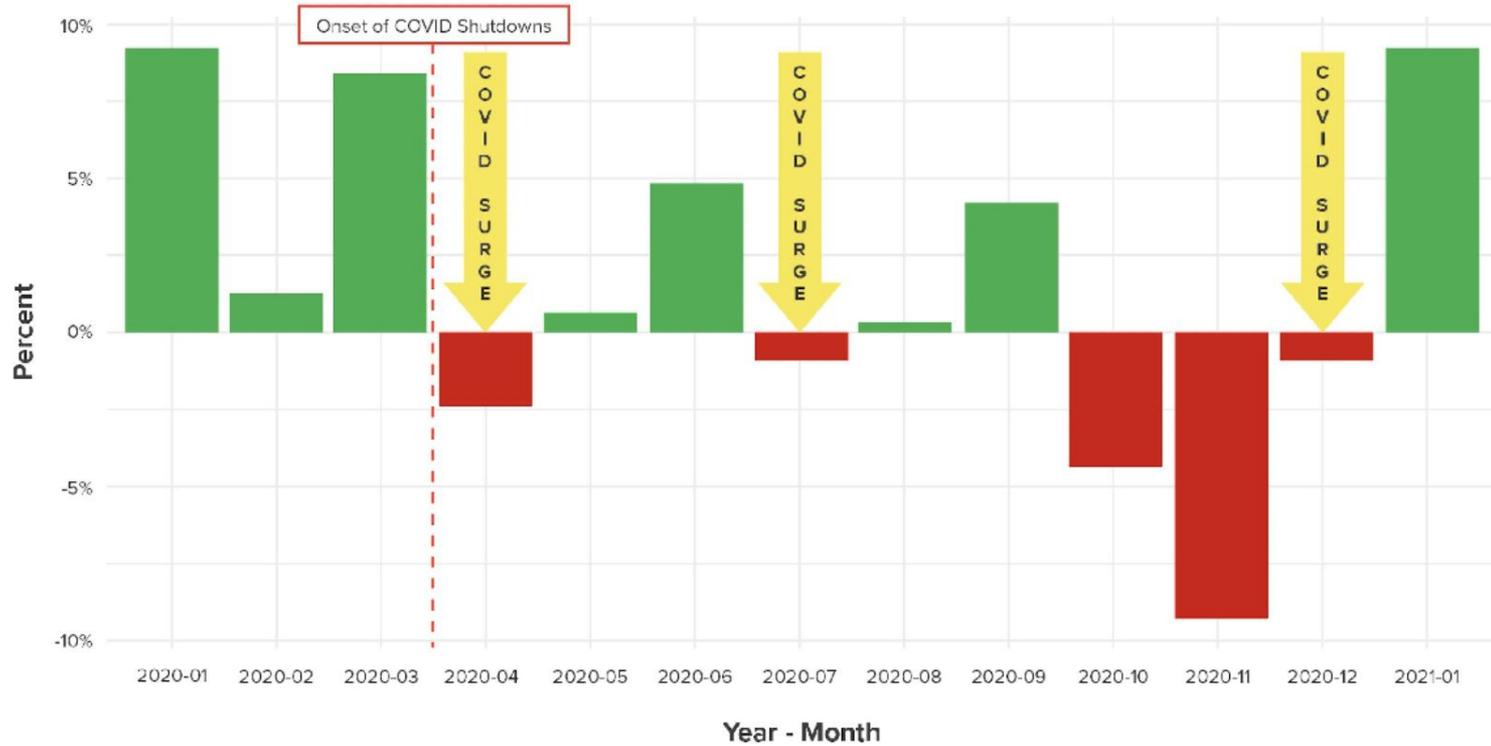
OFFICE SUITE

All subsequent data validated by third party Data Science team for the Prodoscore Research Council



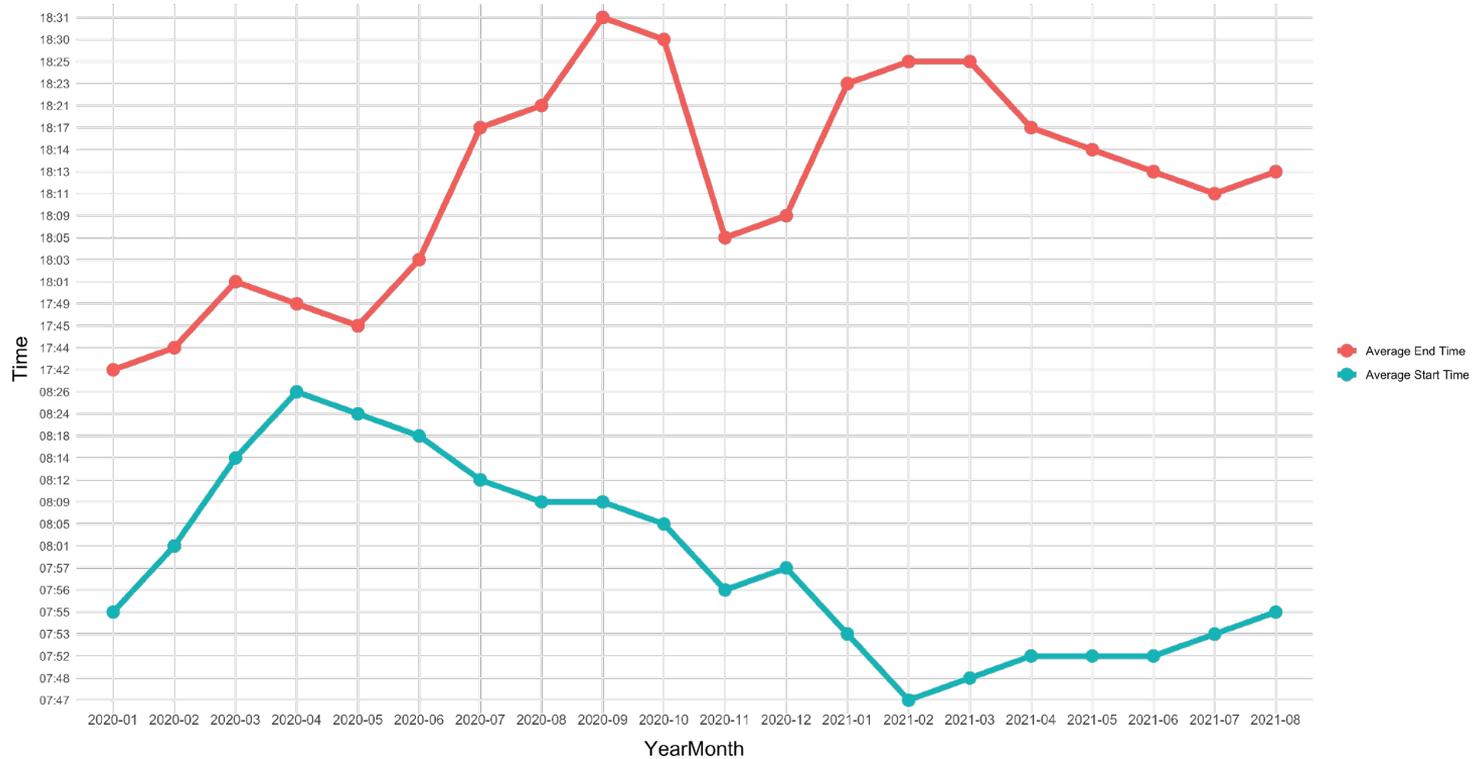
Productivity vs. the Pandemic

Productivity dropped every time every time we saw a COVID surge.



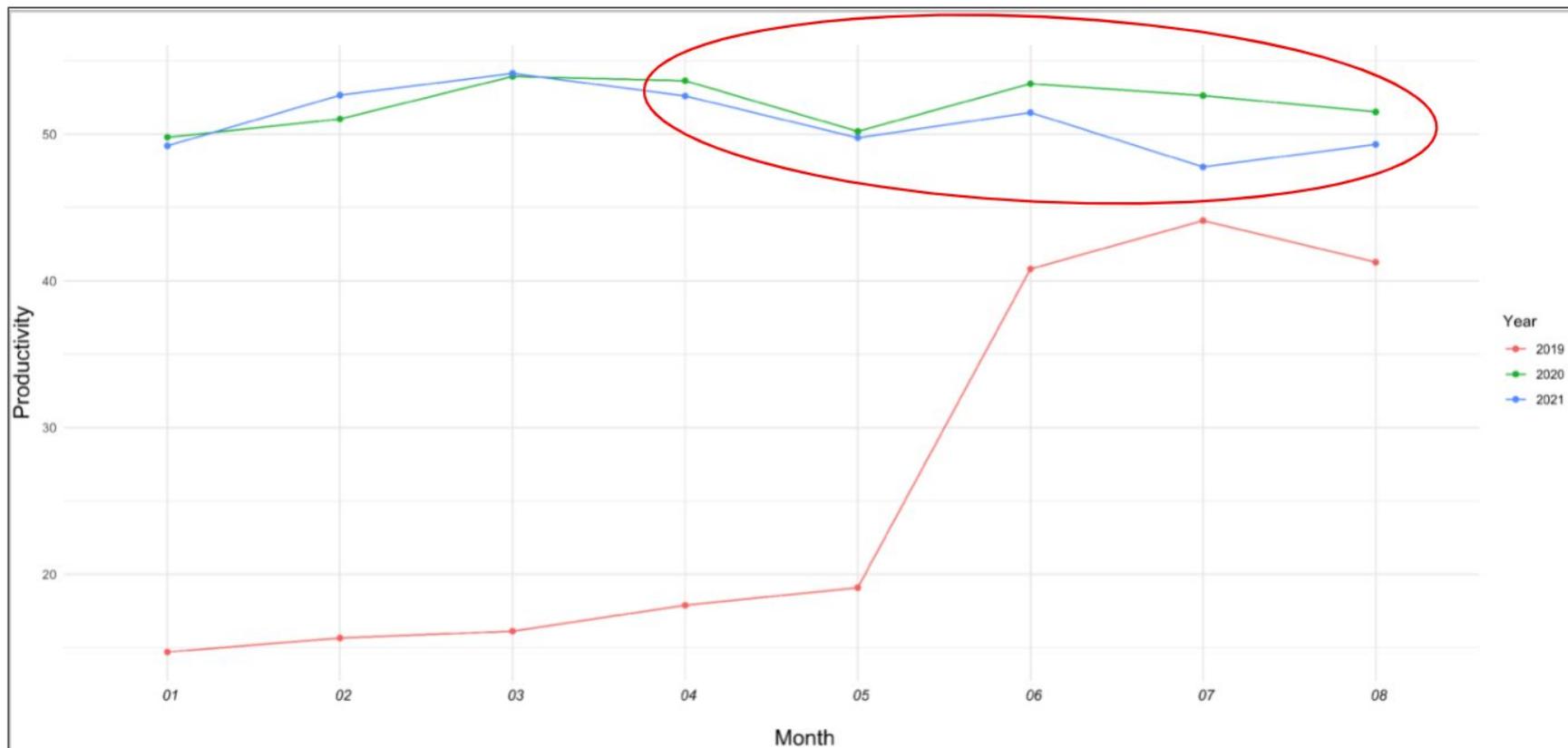
Work Hours

Month over month, the work day is getting shorter in 2021



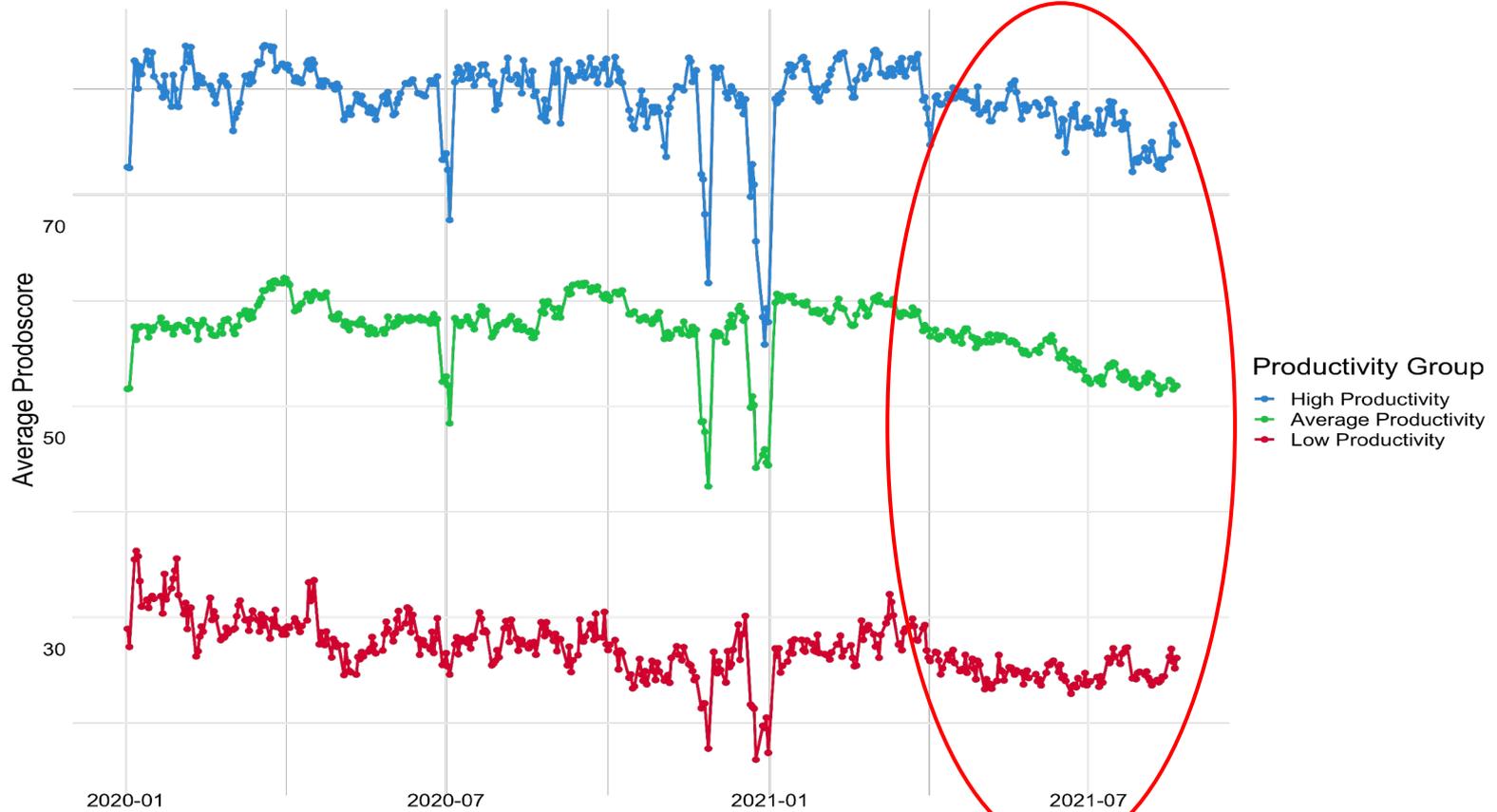
Year over Year Productivity

When comparing productivity year over year, there was a decrease in 2021



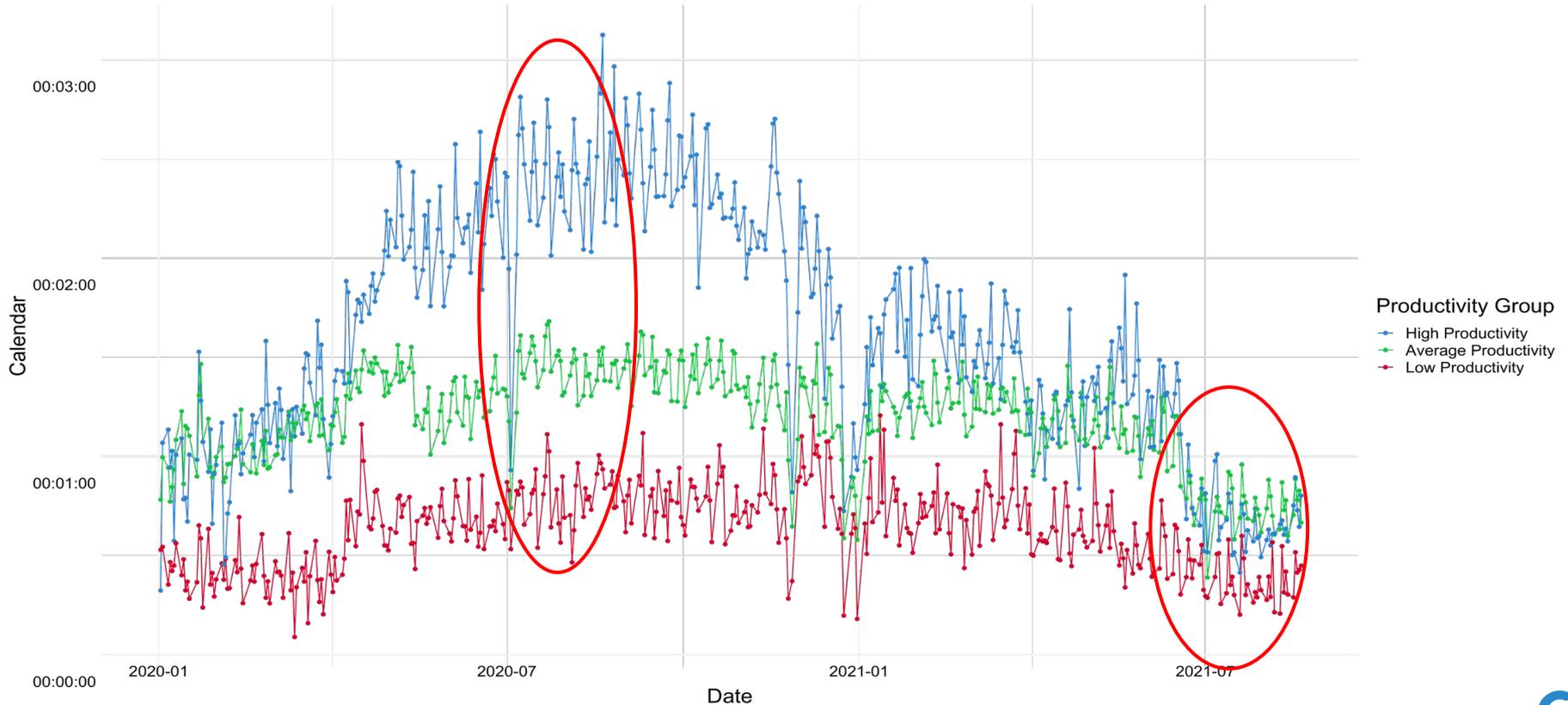
Year over Year Productivity

Productivity for the high and average productivity group started to dip in 2021



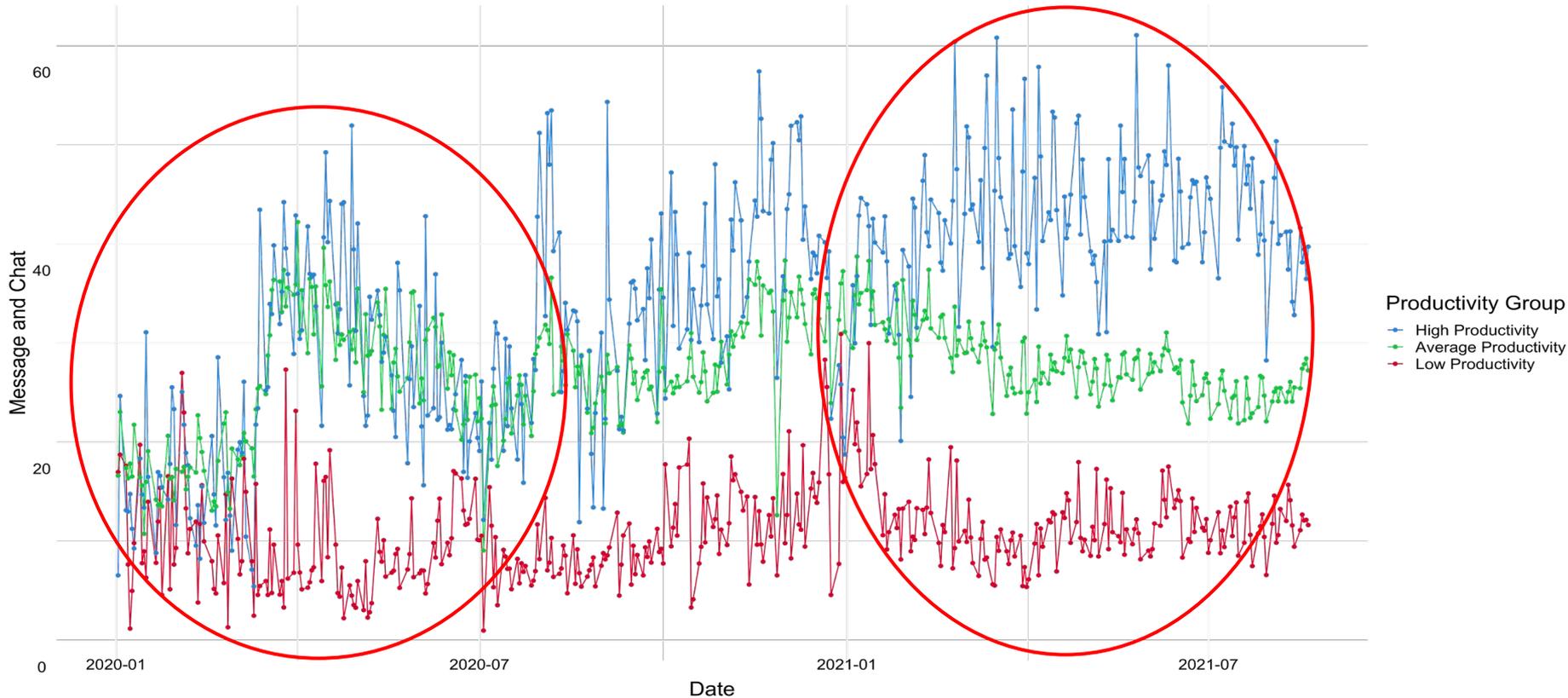
Calendar Time

2021 saw a massive drop in calendar time compared to 2020



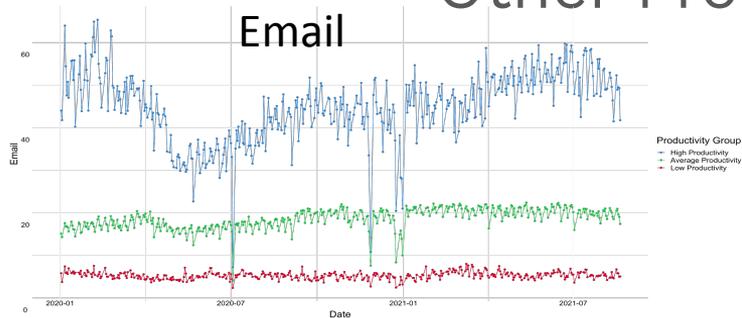
Messaging & Chat

High productivity employees are relying more on messaging and chat in 2021

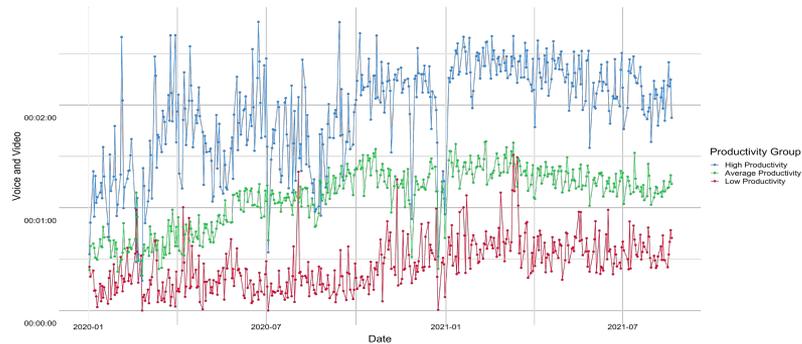


Other Productivity Tool Activity

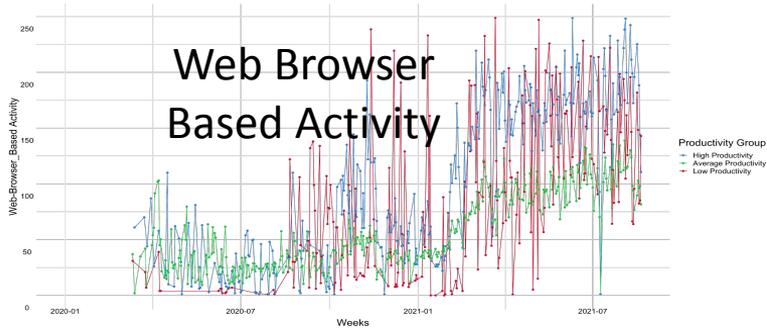
Email



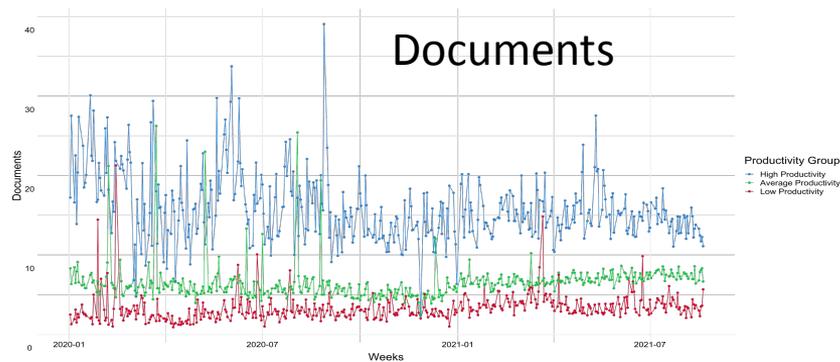
Voice and Video



Web Browser Based Activity



Documents



CRM

